



## Nutech Service

**Nutech Instruments** attaches great importance to user service.

We have a solid service system and experienced engineer team to enhance the user's application experience through high-quality after-sales service.

Our services include product installation and commissioning, maintenance and training



### Installation

Nutech or its authorized partners are responsible for the installation and commissioning of the products they sell, with the exception of a few products that do not require on-site installation and commissioning and those specifically described in the contract that do not require installation and commissioning services.



### Maintenance

The standard warranty of the product is 12 months. The product failure is repaired free of charge during the warranty. The product is repaired for its lifetime, but the maintenance beyond the warranty will be charged. Nutech's maintenance team or partners have experienced service engineers who can repair and maintain all laboratory and analytical equipment for you.



### Training

Nutech academic school courses are held at intervals for distributors and users in Texas campus.

During installation, users will be trained with relevant technical materials provided.

Remote technical support is available during the product lifecycle.



Most of our products are precision analysis instruments which require suitable operating environment. Before notifying Nutech to provide installation and commissioning services, please ensure the correct operating conditions of the products to save your valuable time.

The installation and commissioning services should be booked at least 3 working days in advance.

We encourage users to purchase yearly extended warranty service, which can include on-site service, parts and unlimited phone service.

Our global maintenance services have the following advantages:

The phone service can be replied within 24 hours and on-site services can be scheduled as required.

For the products in the policy, we will use the original parts of Nutech to maintain the life of the equipment.

Free software updates can be made if technical conditions permit.

Customized training can be provided if necessary. For example, you can assign operators to Nutech®'s laboratories for technical training.

The technical information on the official website is available to users.

*Warranty in Australia - No Charge 'phone support >some limited service capability but complex servicing | repair may require return to Nutech at customers expense (freight to/from )  
( via Chromalytic in Melbourne with prior RA required) )*





Delivering the Right Results f<sup>o</sup>

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- > Catalogs | Leaflets | Manuals
- > Nutech Services
- > VOCs Related Standards & Methods
- > Technical Articles \*
- > Air Lab Sample Prep Products
- > Air/Gas Sampling Products
- > Online VOCs Analysis Products
- > Portable VOCs Analysis Products
- > Accessories & Consumables

- \* > Application Note by Using Nutech Preconcentrator System for TX 85 Target Compounds in Lab Analysis
- > Not all 3.2 L air sampling canisters are 3 liters. Wait... what!?
- > Application Note by Using Nutech Preconcentrator System for PAMS Compounds in Lab Analysis
- \* > Nutech Instruments Presents New Products on Guangzhou IE Expo 2019
- \* > Nutech Perfect First Show in IE Expo China 2019

\* in Chinese

- Air Lab Sample Prep Products**
- 8910 Preconcentrator
  - 3610 Autosampler
  - 2104 Canister Cleaning System
  - 2203 Precision Static Dilutor
  - 7000 NMHC Analyzer
- Air/Gas Sampling Products**
- 2703 Automatic Air Sampling Device
  - 2600ST Multifunctional Automatic Air Sampling System
  - 2600GT Carry-on Automatic Multifunctional Sampling System

- Online VOCs Analysis Products**
- 6000-C NMHC Online Analyzer
  - 6000-5D VOCs Online Analyzer
  - PCGC-TOF VOCs Online Analysis System
  - N20 TVOC Online Analyzer
  - 7000 NMHC Analyzer
- Portable VOCs Analysis Products**
- 3000 Portable NMHC Analyzer
- Accessories & Consumables**
- SUMMA Sampling Canister & Standard Gas & Tedlar Bag

## Nutech's Product Lines

We offer the most comprehensive VOCs analysis products on the market.

### Air Lab Products



### Air / Gas Sampling Products



### Online VOCs Analysis Products



### Portable VOCs Analysis Products



### Accessories & Consumables



Chromtech's FlipPAGE HTML Quick Overview Nutech 2020 Catalog (18p)



\* **US EPA METHOD TO-15A ( Sept 2019 )**  
 Determination of Volatile Organic Compounds (VOCs) in Air Collected in Specially Prepared Canisters and Analyzed by Gas Chromatography–Mass Spectrometry (GC-MS)

