

Warranty and Contact Information

NORTH, CENTRAL, AND SOUTH AMERICA (except CANADA); AUSTRALIA and NEW ZEALAND**Valco Instruments Co. Inc.****SALES**

■ Phone:

* USA and Canada only

■ Fax:

■ Email: sales_usa@vici.com

TECHNICAL

■ Phone:

■ Fax:

■ Email: tech_usa@vici.com

SERVICE

■ Phone:

■ Fax:

Warranty Warranty gives the Buyer specific legal rights, and a Buyer may also have other rights that vary from state to state.

For a period of 365 calendar days from the date of shipment, Valco Instruments Company, Inc. (hereinafter Seller) warrants the goods to be free from defect in material and workmanship to the original purchaser. During the warranty period, Seller agrees to repair or replace defective and/or nonconforming goods or parts without charge for material or labor OR at Seller's option demand return of the goods and tender repayment of the price. Buyer's exclusive remedy is repair or replacement of defective and nonconforming goods OR at Seller's option return of the goods and repayment of the price.

Seller excludes and disclaims any liability for lost profits, personal injury, interruption of service, or for consequential incidental or special damages arising out of, resulting from, or relating in any manner to these goods.

This Limited Warranty does not cover defects, damage, or nonconformity resulting from abuse, misuse, neglect, lack of reasonable care, modification, or the attachment of improper devices to the goods. This Limited Warranty does not cover expendable items, such as but not limited to valve seals or ferrules. This warranty is VOID when repairs are performed by a non-authorized service center or representative.

If you have any problem locating an authorized service center or representative, please call, fax, or write the Service Department, listed at left.

At Seller's option, repairs or replacements will be made on site or at the factory. If repairs or replacements are to be made at the factory, Buyer shall return the goods prepaid and bear all the risks of loss until delivered to the factory. If Seller returns the goods, they will be delivered prepaid and Seller will bear all risks of loss until delivery to Buyer. Buyer and Seller agree that this Limited Warranty shall be governed by and construed in accordance with the laws of the State of Texas.

The warranties contained in this agreement are in lieu of all other warranties expressed or implied, including the warranties of merchantability and fitness for a particular purpose.

This Limited Warranty supersedes all prior proposals or representations oral or written and constitutes the entire understanding regarding the warranties made by the Seller to Buyer. This Limited Warranty may not be expanded or modified except in writing signed by the parties hereto.

EUROPE, MIDDLE EAST, ASIA, and AFRICA**VICI AG International****SALES**

■ Phone:

■ Fax:

■ Email: order@vici.ch

TECHNICAL

■ Phone:

■ Fax:

■ Email: support@vici.ch

SERVICE

■ Phone:

■ Fax:

CANADA**VICI Valco Instruments Canada Corporation**

■ Tollfree:

■ Phone:

■ Fax:

■ Email: canada@vici.com